

ELL Parent and Family Supplemental Resources

Communication Tools

1. Have a roster of working numbers and emails for all students
2. Sign students up for Remind 101 or Talking Points
3. Make sure students know how to check school email and use a consistent online platform for virtual meetings

[Remind 101](#)



[Talking Points](#)



[School Email](#)



[Google Hangouts](#)



[Zoom](#)






[Microsoft Translator](#)



[Screencastify](#)



Digital Tools to Overcome a Language Barrier

Tool (click for usage guides)	Description	Ideas for Virtual Implementation
 Microsoft Translator	Website and app to translate text, voice, conversations, camera photos and screenshots. Integrated with the Microsoft Suite.	Teachers can caption live presentations in students' home language. Speech translation in real-time for parent conferences or to communicate with students.
 Google Translate	Website, app, and extension to translate text, voice, print, and screenshots. Integrated with Google Apps	Using the camera feature, students can translate print text instantly. Copy and paste text to translate in order to communicate with parents and students.
 Read&Write for Google	App and extension toolbar with text-to-speech, annotation, picture dictionaries, and bilingual dictionaries.	Students can choose from multiple features to use to better understand a text. Students can use this tool with google docs, websites, and pdfs.

Resources for Students and Families

- [Community Resource List](#)
- [Camino Community Center](#): 704-596-5606; 201 Stetson Drive, Charlotte NC 28262
- Loaves and Fishes Food Referrals: Contact lorie.martinez@cms.k12.nc.us or fa.duque-estrada@cms.k12.nc.us (980-279-1457)
- [Grab-N-Go Food Distribution](#)
- [Charlotte Mecklenburg Schools Meal Distribution Information](#)
- [McDonald's Restaurants in Mecklenburg County](#)
- [Spectrum offers free Wifi](#) - To enroll, call: 1-844-488-8395
- [Academic Tutorial Websites](#)
- [Family Software Resources](#)
- [Family Software Resources in Spanish](#)
- [Latin American Coalition](#): 704-531-3848
- Food and Supply Items available at:
Quail Hollow Presbyterian Church at 8801 Park Road for families from Smithfield, Quail Hollow and South Mecklenburg from 12:00 to 2:00 pm March 17th - March 20th.
- 24-Hour Crisis Assistance: Mecklenburg County Crisis; 704-566-3410 (Option 1)
- 24-Hour Mental Health Support: Cardinal Innovations: 1-800-939-5911; Atrium Behavioral Health: 704-444-2400
- Safe Alliance (Support for parenting, cases of domestic violence and/or sexual assault): 980-771-4673
- Crisis Assistance Ministry (Assistance with emergency rent and utility assistance, clothing, household goods. For furniture, beds and appliances, referral from school social worker or counselor is needed). 500-A Spratt St, Charlotte NC 28206. Phone: 704-371-3001
- Teen Health Connection: 704-381-8336
- Refugee Support Services (Closed until April 1st): Meanwhile, helpline can be reached at 980-263-9334
- CW Williams Community Health Center, 704-393-7720; 3333 Wilkinson Blvd, Charlotte NC 28208
- Mecklenburg County Health Department Coronavirus Hotline: 980-314-9400
- Time Out Youth (LGBTQ Youth Support): 704-344-8335
- Interpreter Hotline: 980-343-0057
- Office Hours for CMS English Learner Counselor Support:
- [Resource Brochures](#)

[McDonald's:](#)

Beginning March 17, 2020, and ending March 27, 2020, [all McDonald's Restaurants in Mecklenburg County] will be offering: Students 12 years old and under the choice of a FREE Plain Cheeseburger, Plain Hamburger, or 4-PC McNugget and a Small Fry. Monday-Friday between the hours of 11 AM-2 PM. With the current conditions in mind, they ask that parents utilize the Drive-Thru option to order these meals. Students must be present and parents will need to let the cashier know that they are a Charlotte-Mecklenburg County student. [This offer will be valid at all of McDonald's Restaurants in Mecklenburg County.](#)

[Return to Resource List](#)

[Resource Brochures:](#)

[Help For Families:](#) Available in Arabic, English, French, Nepali, Portuguese, Russian, Spanish, and Vietnamese.

[Mental Health Resources:](#) Available in Arabic, English, French, Nepali, Portuguese, Russian, Spanish, and Vietnamese.

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